



Connected Kiddos- Code of Conduct

Aligned with the Child Safe Organisations Act 2024 (Qld) and Queensland Child Safe Standards

1. Purpose

This Code of Conduct outlines the professional and behavioural standards that guide all services delivered by Connected Kiddos.

Its purpose is to protect children, families and the integrity of therapeutic relationships.

This Code applies to Kristy Waugh as sole practitioner and to any future students, contractors or group facilitators engaged by Connected Kiddos.

2. Professional Behaviour

Connected Kiddos will:

- Act in the best interests of children at all times
- Treat children and families with dignity, respect and fairness
- Maintain clear professional boundaries
- Communicate openly and transparently
- Encourage children and families to raise concerns
- Comply with all relevant Queensland legislation and professional ethical standards

Child safety is prioritised in every interaction.

3. Professional Boundaries

Connected Kiddos maintains clear boundaries to ensure safe, ethical practice.

This includes:

- Therapy occurring in agreed professional settings (clinic, home, school or community settings as arranged)
- No engagement in personal or social relationships with current clients

- Transparency around any unavoidable community overlaps in a regional setting
- Declining dual relationships where they may compromise professional judgement

Gifts of significant monetary value will not be accepted.

4. Physical Contact in Therapy

Connected Kiddos provides attachment-based and play-based therapies that may involve structured therapeutic touch.

To ensure safety:

- Physical contact is purposeful, developmentally appropriate and clinically justified
 - Caregivers are informed about therapeutic approaches involving touch
 - Consent is obtained and may be withdrawn at any time
 - Physical contact is never secretive
 - Physical contact does not involve intimate care or private areas
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5. Sessions Without a Caregiver Present

Where children attend sessions without a caregiver:

- Informed consent is obtained
- Caregivers remain accessible
- Session summaries are provided
- No transport of children occurs unless formally agreed and documented

The therapeutic environment remains professional and structured.

6. Home, School and Community Visits

When delivering services outside the clinic:

- Visits occur at pre-arranged times and locations
- Professional boundaries are maintained
- Safety considerations inform decision-making

- No private transport of children occurs without prior written agreement
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7. Digital Communication and Social Media

Connected Kiddos uses SMS, email and the Connected Kiddos Facebook page for administrative communication.

To maintain child safety:

- Direct messaging with children via social media is not permitted
 - Communication occurs primarily with caregivers
 - Confidential information is not shared publicly
 - Therapy discussions do not occur on public platforms
 - Personal social media accounts are not used for client communication
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8. Photography and Video Recording

Where recording forms part of therapeutic practice:

- Informed consent is obtained
 - Recording is used for therapeutic or professional supervision purposes only
 - Files are stored securely in encrypted, password-protected systems
 - Access is restricted
 - Consent may be withdrawn at any time
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9. Students, Contractors and Group Programs

If students, contractors or group facilitators are engaged:

- They must hold a valid Blue Card
- They must receive child safety induction
- They must agree to this Code of Conduct
- Supervision arrangements will be documented

Future group programs will include clear behaviour expectations, appropriate supervision and risk assessment.

10. Responding to Concerns

If concerns arise regarding safety, boundaries or professional conduct:

- Immediate safety will be prioritised
- Concerns will be documented
- External authorities may be notified where required

Connected Kiddos does not manage serious child safety concerns informally.

11. Breaches

Any breach of this Code will result in immediate review and may result in suspension of services and notification to relevant authorities where appropriate.

Effective: 15 February 2026

Next Review: February 2027